

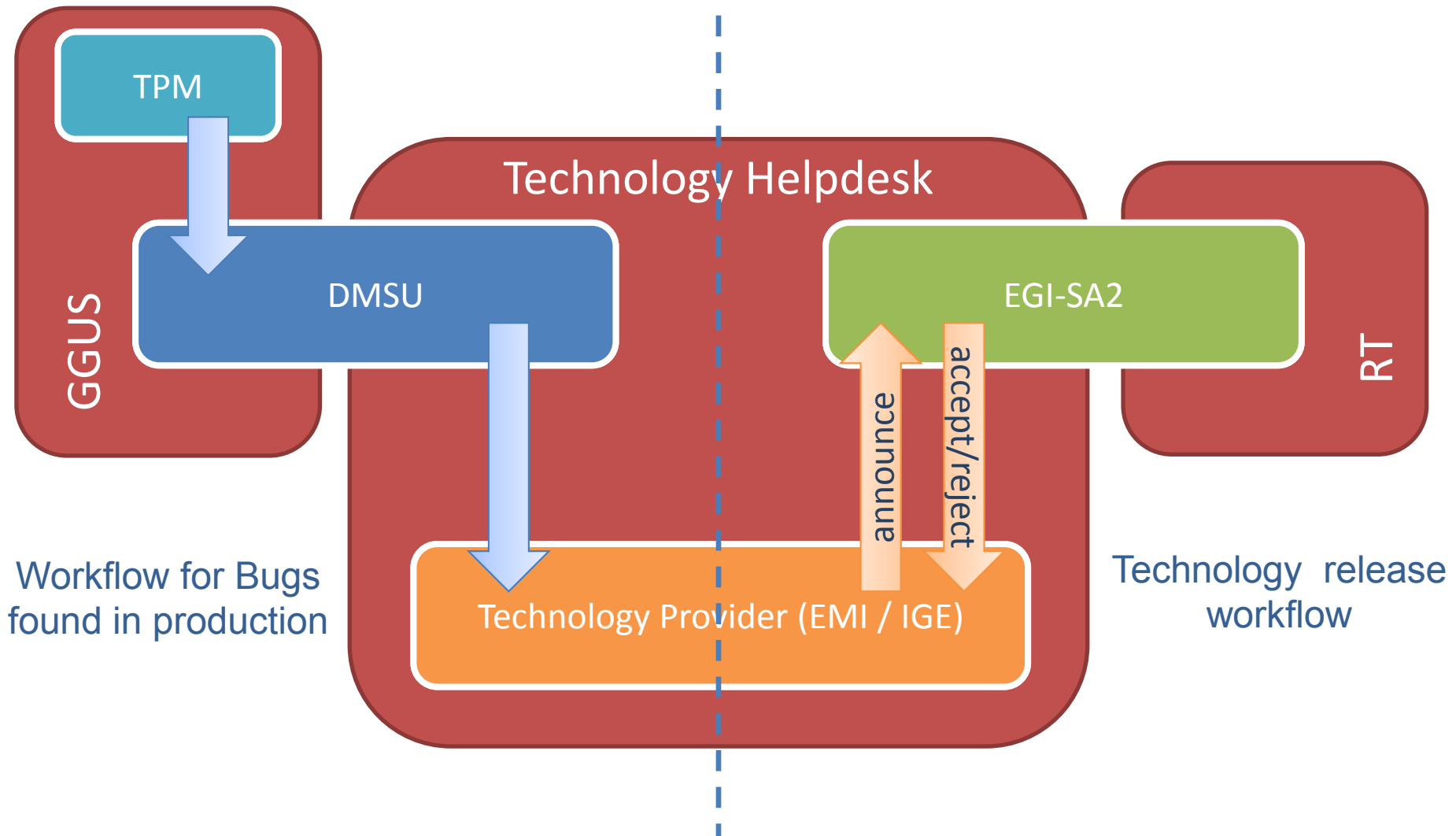
# GGUS @ OTAG

## 14/03/11

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- Various different workflows
  - DMSU workflow  
(prototype in January release)
    - DMSU 2nd level support
    - Tech Provider 3rd level support
  - Release announcement workflow  
(prototype in February release)
    - Tech Provider to SA2 and back
- Both workflows in one separate instance



Workflow for Bugs found in production

Technology release workflow

- report generator remodeling  
(discussed today)  
New requirements
  - e.g. from Middleware groups
- Focus on variability of the tool
- Output only in further processable formats, e.g. xml (no graphics)

- Continuous integration of NGIs (ongoing)
  - Currently 28 NGIs in GGUS
    - 20 as support unit (human interface)
    - 8 with automatic interface
      - 3 xGUS instances (DE, CH, AEGIS)
      - 5 with local ticket system
  - Plan to have all NGIs connected by TF'11
  - Increase the rate of automatic interfaces
    - xGUS or local ticket system
- Maybe dedicated meeting for this at TF?

- Active – active high availability concept
- Data layer done
- Logic and presentation layer ready by the end of the first half of 2011

